

MINUTES

Network Provider Committee Meeting

Facilitator: Twylla Abrahamson

November 14, 2007

Check-In: Attendees-

Twylla Abrahamson, Tom Lind, Nicole Paul, Nicole Burgess, Betty Readle, and Nancy Polli (Welcome back, Nancy!)

Announcements/Information-

- New Sierra Family Services group- “Children in the Middle”, tailored after SAMHSA model.
- Betty Readle hosts an Open Forum for therapists and providers in our local community. This is held on the 2nd Monday of the month, 10 am to 12 pm. Next meeting: December 10th. Contact Betty for more info.
- Free Workshop with 2 CEU’s: “Financial Empowerment for Therapists”
 - Friday, February 1st, 2008
 - Roseville Chamber of Commerce, 650 Douglas, Roseville
 - Presented by Nancy Polli and Rashida Lilani. Please RSVP at 530-887-1326 or 916-782-7752
- Documentation and Billing Training for Providers
 - Thursday, January 24, 2008
 - Loomis Veteran’s Hall, 8:30-12:30
 - Presented by Placer County Managed Care Unit
 - Topics will include targeted case management and the rehabilitation option.

Review of Minutes/ Action Items-

- Network Collaborative meeting- Comment was made that Thursday may not be a good day for providers to attend, therefore low attendance due to private practice needs. Suggestion made for holding on Friday in future. Also, there was not a paper invitation sent out, electronic only.
- The Managed Care Unit is trying to institute most communication being electronic, therefore, the request to update email addresses and keep updated by providers. Reminder of announcements, forms, alerts, trainings, etc, being posted on MCU Website.
- To access the MCU Website: Must go to general Placer County website first. Then click on “other”. Then Managed Care. The MCU frequently adds useful and informative links, minutes from the Network Provider Meeting, etc.

- Providers must still send in hard copy of billing for HIPAA reasons. Some counties are more technologically advanced and providers are able to bill on line. We will get there!
- Progress of rate increase letter- Richard is preparing response...Twylla mentioned that budget deficit issues continue; there was a statewide 10% cut across the board for this fiscal year for contingency management. Comment that county employees continue to get their annual COLA's, therapists and contractors do not. Point acknowledged. How will response be received? Most probably through QI committee or directly to Nicole. Twylla will email Richard and Maureen re/ progress.
- MSO re/ Sierra Family Services- System will be "manipulated" to accommodate existing contract requirements. May look at new contracts language for next year.
- No panic required regarding auditing of provider charts! Process still in development phase. Providers should be keeping their charts up-to-date as standard practice.
- Newsletter- We have asked Network Collaborative Meeting trainers, Teresa Rasor and Susan Byrne, to write feature articles. Suggestion was made about providers with specialties submitting articles.
- Twylla presented the currently-evolving Managed Care Individual Provider Application. Changes include: Primary Source Verification if claiming specialty area. For areas declared on form as specialty areas, there are additional training requirements, certifications, and additional attestations. The MCU is not going to the extreme of insurance panel levels, just additional proof/documentation. Discussion regarding eating disorders: This disorder has highest mortality rate and significant medical issues. Therapist declaring this specialty area should be connected to medical doctor or hospital while providing treatment.
- While the MCU is trying to remain flexible with requirements for declared specialty areas, they need to be "tightened up" at the same time. Discussion followed about training/experience towards specialty area; an "and/or" criteria to not discourage potential providers from applying. The MCU will consider some applications on case by case basis, as far as experience in declared specialty area, while maintaining minimum established criteria, i.e. years experience in drug/alcohol setting with no CADAC. Potential providers may network within their community and/or contact Tom Lind, Provider Liaison, for further discussion.
- Page 2- new category: "Culturally Specific Services"